



35

YEARS OF IMPACT



PCRS | 35
years
Thriving, healthy communities

2018/19 ANNUAL REPORT



35

YEARS OF IMPACT





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OUR VISION

Everyone thriving in strong healthy communities

OUR MISSION

Inspiring healthy and inclusive communities through leadership and collaboration

OUR VALUES



Advocacy

We advocate and collaborate with community partners for systemic change to advance social justice.



Diversity & Inclusion

We aspire to create an environment that fosters a sense of belonging, dignity, and respect.



Empowerment

We empower the people we serve, the communities we serve, and each other.



Service Excellence

We provide high-quality, people-centred services through creativity, collaboration, and growth.



Stewardship

We ensure financial and environmental sustainability through sound policy and innovative practices.



Well-being

We support the health, growth, and well-being of the people we serve, each other, and our families.

Message from the CEO and Board President: Looking back and looking forward at PCRS

It is a particularly inspiring time at PCRS. Over the past year, PCRS has made great strides toward realizing our strategic vision and outcomes while continuing to develop our values-driven services in a number of key areas.

We are excited and humbled by the tremendous success and growth of PCRS as a values-driven social services provider. As a testament to our multiple successes as a leading organization in advocating to advance social justice, we have needed to slow down over the past year, making the difficult decision to turn away millions of dollars of work from the government in a commitment to maintain our service excellence and strategic growth.

One of our most significant achievements over the past year has been our growing into being the largest youth addiction services provider in BC, including state-of-the-art services in the Vancouver Coastal Region, Fraser Region, and Provincial services in the South Okanagan.

We are learning and growing from sharing unique innovations and leading practices within all three Regions.

We continue to value our participants and employees by moving PCRS into beautiful, secure spaces, ensuring that our services are sustainable in the long-term within one of the world's most expensive real estate markets. We currently have construction crews working to create 20 new youth addiction beds in Chilliwack for Fraser Region youth and families (on track to open January 2020), as well as our Head Office collaborative hub (on track to open May 2020). On May 14th we celebrated the grand opening of our City Centre Youth Hub in the heart of Surrey Central – our first PCRS owned commercial property – zoned for 19 stories of future potential. These real estate and collaborative gains will ensure PCRS' ability to provide impactful work and yet unforeseen opportunities for the people and communities we serve for decades to come.

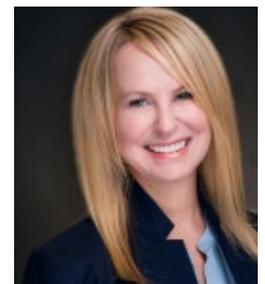
PCRS is proud to foster a work environment that is welcoming and respectful of everyone. We are particularly elated by findings from staff surveys that reflect our commitment to diverse and inclusive workspaces: 199 out of 202 participants reported they were treated with respect by PCRS staff, and 97% of respondents agreed or strongly agreed with the statement "I think services help me achieve my personal goals."

Over the past year, overall revenue increased by 15%, and we turned down another 8-10% of growth in favour of consolidation, business excellence and staff wellness.

We are also tremendously honoured to see Ingrid Kastens receive the prestigious YWCA Women of Distinction Award in the Non-Profit category, as well as the Award of Excellence for Outstanding Leadership in the Community Social Services Sector from the Federation of Community Social Services of BC. These awards recognize the truly remarkable contributions that Ingrid's leadership has stewarded at PCRS, her commitment to the people whom we serve, and the notable passion, creativity, and perseverance that makes her such an extraordinary leader in the sector.

These are just some of the achievements that PCRS staff, volunteers and Board have accomplished this past year, with more highlights detailed throughout this Annual Report. The agency is in a remarkable place moving forward, set to nurture these achievements, be inspired by them, and poised to grow from this strong foundation which will provide a smooth transition to new leadership in the coming year.

Ingrid Kastens, CEO
Shannon Leisz, Board President



Join us in welcoming Debbie Anderson Eng as the incoming CEO of PCRS!



We are thrilled to announce Debbie Anderson Eng as our incoming CEO who will be taking over from Ingrid Kastens at the end of June 2019. Debbie brings more than 30 years of experience in social services, with a career that includes significant contributions to youth services, complex and dynamic roles with the

City of Vancouver, and recognition from local and international conferences through her work. Most recently, she joined the PCRS leadership team as Director of Vancouver Youth Services in 2016, where she felt immediately at home as her values and goals were truly aligned with the organization and leadership culture.

Debbie's PCRS accomplishments include creating new partnerships and implementing new programs and services, including growing our youth housing to address homelessness, and successfully launching two new, much needed, youth and young adult addiction support recovery homes.

As we wish the best to our outgoing CEO Ingrid Kastens, whose incredible contributions during her 30 years with PCRS have left an indelible legacy on the impact and reputation of the organization, we are confident in Debbie's ability to carry on the best of the culture and values at PCRS. Debbie's strong and inclusive approach to leadership combined with her energy, intelligence, and ethical decision-making reflect her understanding that PCRS' success is built upon a unique culture of collaboration, fairness, and support for creativity. Please join us in offering all our support and enthusiasm to Debbie as she takes on the role of CEO!

Board of Directors

Thank you to the 2018/2019 board of directors for their service.

Shannon Leisz, President

Kara Hill, Vice President

Ed Yee, Vice President

Neil Brown

Ruby Gill (resigned on February 26th, 2019)

Laura Jamieson, Treasurer

Holly Osborne

Eva Ho

William McMichael

Jeremy Wright (resigned on December 4th, 2018)

Staff Directors

Kirk Balfour

Candace Lee

George Peterson

Paul Chartier

Judy Crooks (resigned on January 11th, 2019)

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Celebrating the Legacy of CEO Ingrid Kastens

How Creativity Comes to Action

Ingrid Kastens has a superpower. It may be more than one depending on who you ask. But they know – and she knows – that she has the uncanny ability to make things happen. It is a power fueled by the people-centred values of PCRS and that Ingrid has elevated through her creative mind and strength in relationship building over her 30 years with PCRS.

Ingrid's unique passion and strengths were recognized early on by Ruth Annis and Laurie Birdsall, who brought Ingrid on as a family counsellor at PCRS' predecessor, Nisha Children's Society, in 1989. "She was *the* social worker we respected," Ruth, Executive Director of PCRS for 24 years, remembers. Both Ruth and Laurie express seeing something special in Ingrid that they felt would be of great benefit to the sector. "She's bright, articulate, creative, thoughtful, has big ideas, and perseveres," Laurie says.

These are the qualities that bring Ingrid's superpower to life and that have helped her steward so many successes at PCRS.

Of these, the Broadway Youth Resource Centre (BYRC) stands out as a particular achievement. Over eight years, she guided the development of a multi-service site for youth to access programs and housing, which has become a national model for providing a one-stop-shop for young people in need. Ingrid recalls that at one point she had no idea how they would pay for the youth centre but kept moving forward with the belief that she could make it would happen. "It doesn't matter if there's

resistance," she says. "If it's a good idea, you keep the idea alive you keep gaining the energy to go around the resistance."

Another tremendous contribution Ingrid has made to PCRS is through property ownership, moving the agency into spaces that reflect the value of staff and participants. This includes the BYRC, the upcoming purpose-renovated co-work hub, the Health and Housing Centre in Chilliwack, as well as the new City Centre Youth Hub in Surrey, zoned for 19 stories of future potential. These and other new housing assets set a foundation for future growth, advocacy, and empowerment. "They'll have options and be less vulnerable in one of the most expensive real estate markets in the world," says Ingrid, looking forward.

As recognition of Ingrid's remarkable work and extraordinary vision, she received the Surrey Board of Trade's Not-for-Profit Leader Award in 2018, and this year received the YWCA Women of Distinction Award as well as an Award of Excellence from the Federation of Community Social Services of BC.

As she heads into her next adventures, there is much more that will be remembered about Ingrid, from her walk and talk meetings, to her welcoming smile. It's all part of what makes her legacy so remarkable. "She has a vision and she knows how to get things done and has left a significant contribution at PCRS and the community," incoming CEO Debbie Anderson Eng says of Ingrid's work.

Wherever Ingrid's big ideas take her next, her creative force and kindness have left an indelible mark on the agency and the sector. Her superpower will be felt in every light she helped turn on for years to come.



We are elated to see our CEO, Ingrid Kastens, presented with the YWCA's 2019 Women of Distinction Award for Non-Profits!

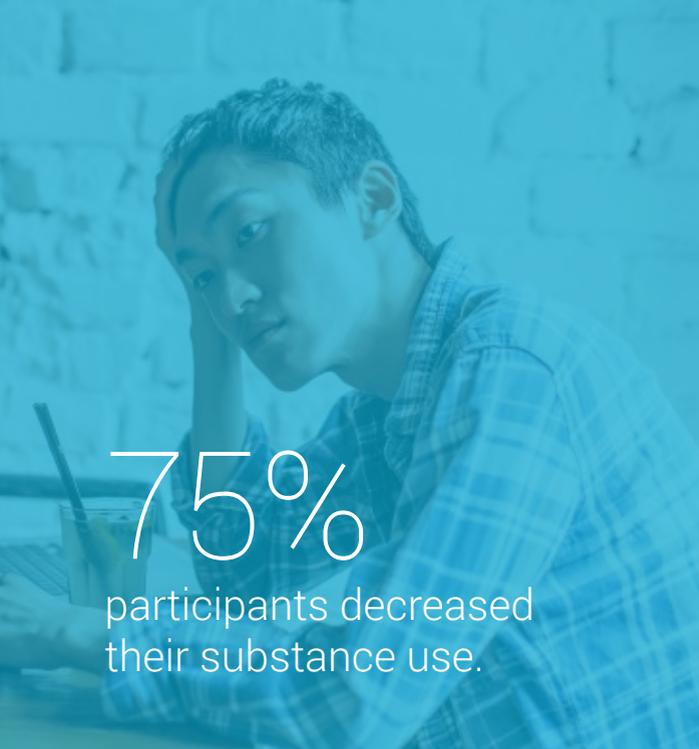
This nationally renowned event is recognized as one of Canada's most prestigious awards that honours extraordinary women leaders. The Women of Distinction Award in the Non-Profit category recognizes Ingrid's incredible capacity to propel change in the sector through her leadership and vision. Ingrid's stewardship of innovative services at PCRS, her perseverance, and pioneering creativity have made a sustained impact in supporting marginalized individuals lead healthy, thriving lives. Last year, Ingrid was also received the Surrey Board of Trade Not-for-Profit Leader Award for her strong business acumen. This award further marks the tremendous impact of Ingrid's contributions to both the agency and non-profit sector as she prepares to move onto her next adventure. Please join us in congratulating her on this award and the incredible work Ingrid has done over the past 30 years!



Celebrating Inclusivity and Diversity at PCRS

Learning to Lead and the Housing Hub were nominated for the Fraser Valley Cultural Diversity Award.

Learning to Lead was nominated for the category of "Inclusive Environment" and Housing Hub for "Champion of Diversity."



75%

participants decreased their substance use.

Service Streams and Impact

Substance Use

We provide addictions services that meet participants where they're at recognizing that participants have different relationships with substance use. With compassion and professionalism, we approach participants to help them see who they truly are outside of their addiction. We believe in striving to help them to live healthy, thriving, empowered lives.

Education

We provide youth with the opportunity to learn, improve, and explore their strengths and interests. We are committed to supporting young people acquire skills, confidence, and competence to be successful in their educational and employment pursuits. We believe that young people can achieve their goals and reach their full potential when they're provided with support and resources along their educational journeys.

95%

think that the school made their life better.



Youth and Family Support

We provide a high-level of support to families, youth, and adults in the communities we serve. We encourage life skills, personal growth, and a sense of belonging and connection. We operate youth centres, one-on-one and group supports that engage youth through education, outreach, and professional supports. We believe that a sense of belonging for youth and families fosters healthy communities.



72%

of multi-barriered youth found employment after completing the Baristas Training Program.

Employment

We provide employment services to job seekers and employers in various communities to help participants prepare for employment, secure and maintain jobs that support families, and gain meaningful work experience. Employment is a key component to quality of life. We believe that every person has the capacity and potential to be successful given the right support.

100%

participants successfully completed This Way Ahead program and found jobs.



669 vulnerable people found stable housing.

Housing

We provide housing services that support vulnerable people who are homeless or at risk of homelessness to maintain stable, long-term housing. We serve through street outreach, housing search, and housing-first services. We are committed to and passionate about ending homelessness in our communities. We believe that housing is a right.

Reflecting on 35 years of PCRS

Over our 35 years, PCRS has experienced unprecedented success in realizing our mission to inspire healthy, inclusive communities through leadership and collaboration. Today, we are an award-winning organization that has become a go-to provider for government – so much so that, in addition to growth and new opportunities, the agency chose to turn down millions of dollars of work over the past year to maintain quality and strategic priorities. Reflecting on the history of PCRS tells the story of how strong values and big ideas have driven these extraordinary achievements over our entire existence.

As the agency looks to the future, incoming CEO Debbie Anderson Eng can see that the years ahead are bright. “There are so many positive things going on at PCRS, it’s going to be about continuing to build upon all this good work.”

From our start as Nisha Children’s Society, founder Ruth Annis envisioned an organization that elevated the standards of social services for participants and staff. “[We had] an understanding that as you grow it’s really important to be clear about what the expectations are,” Ruth says, “to have policies and procedures which support that, describe it, reinforce it – and if it’s not happening, do something about it.” Nisha set out to live out its values from the beginning, providing strong wages, benefits, and training for employees while sustaining a deep commitment to the needs of our participants.

With these values at the forefront of our work, the team developed an increasing number and range of quality services for youth and families, and volunteered to become one of the first agencies to take on the accreditation process in the province (a commitment to exceed or meet internationally set standards for business practices and quality). This people-centred model drove the agency’s commitment to excellence, inspired numerous innovative services, and has strengthened our reputation over the years.

Today, PCRS holds many achievements and awards that attest to our values-driven approach.

Among our greatest successes is our work in the area of housing. The Broadway Youth Resource Centre (BYRC) has exceeded even our own hopes and dreams in providing youth with housing and needed services while pioneering the multi-services “hub model”, and our attached Kwayatsut Housing offered the first youth-specific LGBTQ housing in Canada. This led PCRS to develop more youth housing initiatives in Surrey, the success of which inspired BC Housing to partner with PCRS to replicate the Foyer Model of transitional youth housing in Vancouver, widely recognized as a best practice in housing.

Youth empowerment has driven further successes for PCRS. This past year, our This Way Ahead program, in partnership with Gap Canada, met 150% of its contractual target and has been honoured with the task of sharing our winning process with coaches and leaders from 13 other North American cities.

PCRS has also been a leader in addictions services, developing a unique-to-BC health and housing centre in Chilliwack over seven years ago, integrating counselling, employment services, health services, and housing for street homeless under one roof.

And of continued importance is the agency’s commitment to developing inspiring spaces that reflect the value of participants and staff alike. Looking forward, we are currently constructing 20 state-of-the-art youth addiction beds in Chilliwack, intended to serve young people and families from Fraser Region. The head office move into a collaborative hub in North East Vancouver with Westcoast Family Centres and the Ministry of Children and Family Development is set to take place in spring of 2020, and the recent purchase of our first commercial building to serve as our City Centre Youth Hub in Surrey sets a strong and “game changing” foundation for PCRS to continue to grow and take ownership of our creative vision for decades to come.

The evolution from Nisha to where PCRS stands 35 years later is a culmination of innovation, creativity, passion, partnership, leadership and the empowerment of participants and staff. "PCRS is successful because of, not in spite of our value of being a family-friendly employer," says CEO Ingrid Kastens, "and provides a safe, kind, creative environment day in and day out."

"It has done what it set out to do," says Ruth of PCRS' journey, "built a high-quality organization – a learning organization – that is committed to delivering great services, and that it has also delivered on its promise to staff, and those are all things that we fought for."

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2018 Professional Development Day

35

35

YEARS OF SERVICE EXCELLENCE

1984

Nisha Children's Society opens its doors with three founding programs; Eagle High, Chimo House and Park House.

1990

Ministry of Children and Families asks Nisha to start offering services to Surrey youth (one bed at Chimo House).

1997

Nisha expands into employment services to address service gaps for barriered populations.



2003

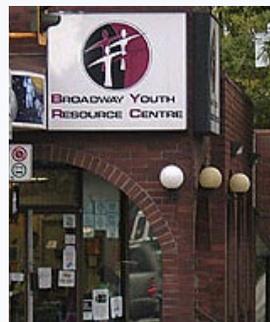
PCRS and Starbucks partnership begins with the launch of the Baristas Training Program.

1992

Nisha expands into addiction services in Fraser Region.

1999

Nisha opens its first youth centre, the Broadway Youth Resource Centre in Vancouver.



2002

Nisha returns our agency name to the Coast Salish people in a ceremony, and takes the name of Pacific Community Resources Society.



2001

Nisha becomes one of the first BC agencies to be accredited (via CARF, the Commission on Accreditation and Rehabilitation Facilities).



2014

A contract is signed with Pathways Canada to be Pathways' first provider west of Manitoba, in Vancouver, and PCRS buys its first property in Surrey, a house for young people.

2019

The Board of Directors announces the new CEO, Deb Anderson Eng.

CEO, Ingrid Kastens, presented with the YWCA's 2019 Women of Distinction Award for Non-Profits.

2004

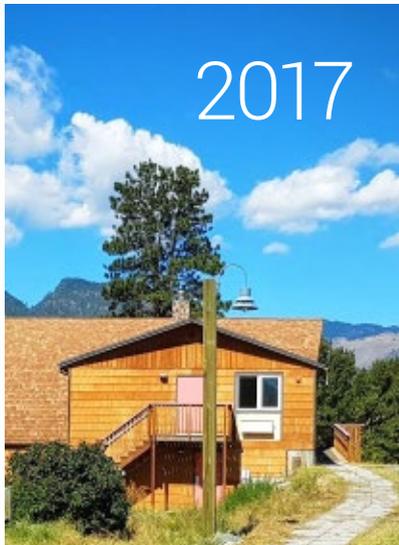
PCRS signs a contract with Ministry of Children and Family Development to open two youth resource centres in Surrey.



2008

PCRS starts to deliver youth outreach services via Skytrain with the launch of the IRAYL Program.

2017



A contract is signed to deliver a substance use program for youth and young adults outside of Keremeos at Ashnola at The Crossing.



PCRS celebrates the opening of Central City Youth Hub and the Fraser Regional Office.



Remembering Jay Gold

Pictured (l-r) Jay Gold, Shelly Seigal, Jerry Doucette, and Terry David Mulligan

Homelessness and problematic substance use are well-known issues in Metro Vancouver. Yet for all the attention these topics get, they are often removed from the human side of the story.

Homelessness and problematic substance use do not discriminate - they could and do happen to anyone.

PCRS strives to keep people at the forefront of our services and is proud to have stewarded a number of initiatives to support those dealing with homelessness and problematic substance use. One of these is the Annis Residence in Chilliwack, which provides individual units and tenant supports. One of our residents was Jay Gold, who, like all of our participants, had a story behind his journey to Annis Residence.

Jay started his life in Connecticut. As a child, he overcame polio to embrace a love of swimming and music. He grew to become a tall man with handsome features and brown curly hair that "women swooned over", and Jay followed his heart to Canada when the woman who would become his first wife, Maria, moved there in the 1970s.

In Vancouver, they met a man named Shelley Seigel who was in the record business. Jay and Shelly became fast friends, bonding over their passion for music - a passion which took them to a place called Mushroom Studios. The now iconic recording studio was built in 1966 (originally set up as an orchestral recording space for the CBC) and formed a partnership with the recording label, Mushroom Records, in 1974. In 1976, Jay was named General Manager and he and Shelley

worked furiously to bring up and record a band they discovered in Seattle: Heart. The band's first album "Dreamboat Annie" was tremendously successful, and helped cast Jay into the rock and roll limelight.

"He was on TV a lot," recalls his daughter Liza. "Everything was a lot of limos, concerts, backstage - all that stuff." Mushroom Studios also produced albums by Ringo Starr, the flutist Paul Horn, and many more prominent musicians of the time. "We partied with Fleetwood Mac," Maria remembers. "We partied with the best of them."

But the fame and the parties also introduced ways to cope with past trauma.

Jay experienced another life-changing event when he struck and killed a woman with his car. He was not found at fault but carried immense guilt, and drugs and alcohol became a way to deal with his internal torment. Then, Mushroom Studios collapsed following a dispute with Heart when the band moved to another label; Maria left Jay in 1977; and Shelley died from an aneurysm in 1979. As this chapter of his life closed, Jay experienced difficulty finding his way.

"He really held onto his past and that moment of fame," Maria says. "He could have been a famous record producer, he was a breath away from it but he seemed to have a self-destruct button."

Jay struggled to care for himself, seeking out the help of women and substances. He had a second daughter but became estranged from her, a source of great emotional agony for him. Eventually, he came to Annis Residence, but Jay was unable to escape the disease of problematic substance use and past trauma. He died at Annis Residence on November 8, 2018.

The issue of homelessness and problematic substance use is made up of people, from Jay to so many more. They are not the faces behind the issue; they are the faces at the forefront. To remember Jay's story is to remember there are always people who need help, people who don't know where to go or what to do. These are the stories that illuminate the need for places and people to help everyone to live healthy, thriving lives. Because we all deserve that chance.

THE ISSUE OF HOMELESSNESS AND PROBLEMATIC SUBSTANCE USE IS MADE UP OF PEOPLE, FROM JAY TO SO MANY MORE. THEY ARE NOT THE FACES BEHIND THE ISSUE; THEY ARE THE FACES AT THE FOREFRONT.

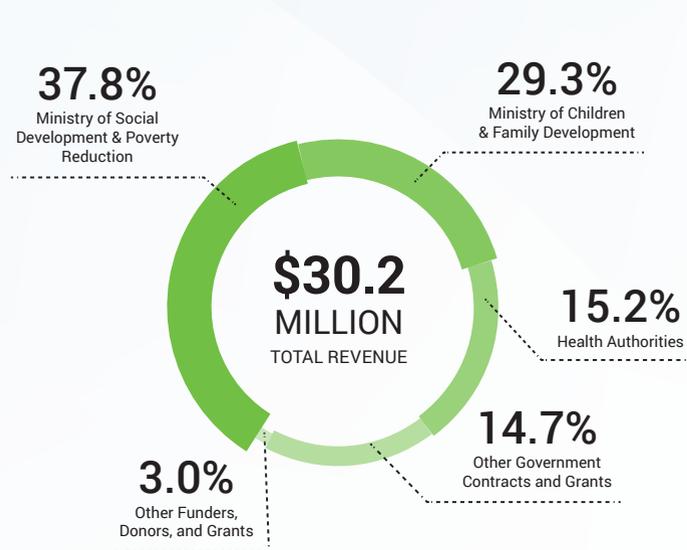


We are incredibly thankful to Jay's daughter, Liza, and former wife, Maria, for so generously sharing their time and Jay's story with us.

Financial Highlights

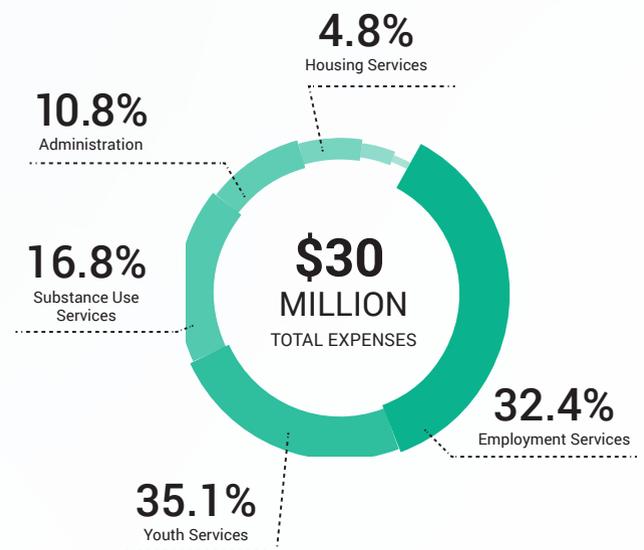
April 1, 2018 to March 31, 2019

REVENUE



- Ministry of Social Development & Poverty Reduction
- Ministry of Children & Family Development
- Other Government Contracts and Grants
- Health Authorities
- Other Funders, Donors, and Grants

EXPENSES



- Employment Services
- Youth Services
- Substance Use Services
- Administration
- Housing Services

Audited financial statements available by contacting finance@pcrs.ca.

Thank you

With sincere appreciation, PCRS recognizes the individuals and organizations whose leadership, outstanding commitment, and dedicated efforts – often in multifaceted roles – contributed to our vision of everyone thriving in strong, healthy communities.

Funders

Aboriginal Community Career
Employment Services Society
BC Housing
BC Ministry of Children and
Family Development
BC Ministry of Education
BC Ministry of Jobs, Trade
& Technology
BC Ministry of Public Safety
and Solicitor General
BC Ministry of Social Development
& Poverty Reduction
Children's Aid Foundation
Chilliwack School District No. 33
City of Surrey
City of Vancouver
Fraser Health Authority
Gap Inc.
HSBC Bank Canada National
Transformation Project
Immigration, Refugees and
Citizenship Canada
Metro Vancouver
Pathways to Education Canada
Prince George Nechako Aboriginal
Employment & Training Association
Provincial Health Services Authority
Public Safety Canada
Starbucks Canada
Stó:lō Nation
Vancouver Coastal Health Authority
Vancouver Native Housing Society
Virgin United

Supporters

Abbotsford Chrysler Dodge
Jeep Ram Ltd.
AD Rundle Parent Advisory Council
Adoptive Families Association of B.C.
Aldergrove Community Secondary
P.A.C.
Alsilmi, Samah
Annis, Ruth
Atkinson, Steve
Axis Hair Salon
Baroux, Jim and Leslie
BC Association of Aboriginal
Friendship Centres Operating
Account
Beer, Julie
Betty Gilbert Middle School P.A.C.
Bill Reid Foundation
Bodnark, Kristine
Booth, Crystine
Bosma, Erin
Boulton, Tracy
British Canadian Importers
Cache 21 Mini Storage Ltd.
Canadian Mental Health Association,
BC Division
Central City Foundation
Chilliwack House Churches
CIBC Miracle Fund
Citi Youth Empowerment Project
City of Chilliwack
Coast Capital Savings
Connie Buna Personal Real Estate
Corporation
Cordeiro, Joao
Dawson, Paul
Denbow Transport Ltd.
Dobbin, Martha
Dr. John Dang Incorporated
Duncan, Margaret
Durrant, Karen
Emond, Alison
Envision Financial
Ernst & Young
Federation of BC Youth in
Care Networks
First West Credit Union
Freed, Keren

Gift Funds Canada
Grant, Murray
Haan Charitable Foundation
Hello Fresh
Hignell, Ian and Lynda
Hill, Carmel and Susi
Hodgson, Rose Marie
John Q Moving
Kastens, Ingrid
Kurtz, Cathy
Loblaws/Superstore
Macdonald's Home Health Care
MacFayden, Lisa
MacRae, Janice
Main Street Church Society
Mair, Sheena
Mani, Maya
McCreary Centre Society
Musgrave, James
Oppen, Tennille
Penner, Jason
Phillips, Brian
Phillips, Wendy
Pierce, Matthew
Portner, Sydney
President's Choice Children's Charity
Pride Education Network
Raising the Roof
RBC Royal Bank
Riley, Jo
Rodríguez, Oddette
Rogers Foster Care Transition
Program
ROI Recreation Outfitters
Save on Foods
Sebal, Malcom or Frances
Shields, Chris
Slaight Family Foundation
Sood, Daruvin
Southeast Asian Cultural Heritage
Society
Stephens, Fred
Street to Home Foundation
Suddaby, Marilyn and Victor
Surrey City Development Corporation
Surrey Homelessness and
Housing Society
Surrey Youth Assistance Fund



Sutherland Foundation
 Taylor, Charlotte
 The Home Depot Canada Foundation
 The Lucy Woodsworth Fund
 for Children
 Truden, Lyle
 University of British Columbia
 Vancouver Foundation
 Vancouver Police Community Fund
 Welschlaue, Amanda
 Willier, Richard
 Wilmot, Robert
 Wingert, John
 Wolverton, Kathy
 Young, Dyan
 Youth and Philanthropy Initiative
 Canada

Partners

Aboriginal Life in Vancouver
 Enhancement Society
 Adler School of Professional
 Psychology
 Aunt Leah's Place
 AWARE Society
 Back in Motion Rehab Inc.
 Bard on the Beach
 BC Mental Health
 & Substance Use Services
 Britannia Secondary School
 Check Your Head

Chilliwack Lake Camp
 Chilliwack RCMP
 City of Chilliwack
 City of Keremeos
 City University
 DIVERSEcity Community
 Resources Society
 Fraser Region Aboriginal
 Friendship Centre Association
 Fraserside Community
 Services Society
 Gastown Vocational Services
 GT Hiring Solutions
 Immigrant Services Society of BC
 Kids Up Front
 Leave Out Violence BC
 MOSAIC
 Mount Pleasant Neighbourhood
 House
 Okanagan Similkameen School
 District No. 53
 Open Door Group
 Options Community
 Services Society
 Phoenix Drug & Alcohol Recovery
 & Education Society
 Progressive Intercultural
 Community Services Society
 Ray-Cam Co-operative Centre
 Sources Community Resources
 Society

Volunteers

Thank you to our volunteers who help us to build strong communities where everyone thrives.

Stó:lō Nation
 Strathcona Community Centre
 Surrey RCMP
 Surrey School District No. 36
 Trans Care BC
 TransLink
 UBC Department of Sociology
 UBC Faculty of Education
 UBC International Student Initiative
 Upper and Lower Similkameen
 Indian Bands
 Urban Native Youth Association
 Vancouver Aboriginal Child
 & Family Services Society
 Vancouver Community College
 Vancouver Homework Club Society
 Vancouver Native Housing Society
 Vancouver School Board
 Western Institute for the Deaf
 and Hard of Hearing
 YMCA
 Youth 4 a Change





YEARS OF IMPACT



 Pacific Community Resources Society

Youth Services



• Youth Resources C





Find us @PCRSservices www.pcrs.ca



PCRS | 35
Thriving, healthy communities years

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