

2014 2015

ANNUAL REPORT



PACIFIC COMMUNITY RESOURCES

PACIFIC COMMUNITY RESOURCES AT A GLANCE



PCR staff at the 2014 All Staff Professional Day

268

PCR employees

284

volunteers



COVER ART

Gordon White was born in Masset on Haida Gwaii. He draws, paints and carves to carry on the traditions of Haida art. Gordon is an alumni of Broadway Youth Resource Centre and also created a painting to commemorate the BYRC Grand Opening.

1st



PCRS proudly launched Canada's first LGBTQ2S* youth housing units

languages spoken by PCRS staff

27

43

programs operated by PCRS

8,809

outreach contacts

46

practicum students

33,356

walk-ins/visits to Youth Centres and Employment Service Centres



GREEN INITIATIVES

This year PCRS opened our first LEED Certified green building: the Broadway Youth Resource Centre and Kwayatsut Housing. We are proud to report that the building won the "Sustainable Architecture & Building Magazine Award" for 2015.



60

garbage cans removed from our offices thereby expanding our green practices

Board President Report



Laura Jamieson

The past year at PCRS has been a period in which we have seen a number of significant and long term projects come to fruition. Our new Broadway Youth Resource Centre opened its doors in November and has been a hive of activity ever since. The Pathways to Education program welcomed its first cohort of students and was officially launched this spring. And, to support our continued growth as an organization we rolled out new HR and data management systems. While I will highlight some of these significant moments, I know that it is the smaller, individual moments in which we make the biggest difference. When we help a youth stay in school or stay off the streets we change a life. When we help a person find a job we provide stability to a whole family. These are the immeasurable impacts that PCRS makes in our community every day, and I would like to thank all of the staff and volunteers for their hard work and dedication.

The Broadway Youth Resource Centre opened its doors on the corner of Broadway and Fraser in November, and I don't know if we could have anticipated how busy the centre would be. Our Eagle High and West Coast Alternate schools have settled in to bright and well-equipped new classrooms. Our resource room and activity rooms are in constant use, and the large, professional kitchen is serving nutritious meals every day. The centre is bringing a positive energy to the entire community as was evident at our neighbourhood open house in April. With the very generous financial and volunteer support of Starbucks, we put on a street party for all ages with a free BBQ, games and a fantastic youth-led entertainment program.

With the opening of BYRC we also expanded our youth housing by 30 units. The units at Kwayatsut are beautiful. Each has its own small kitchen, bathroom and bedroom with new furniture - and in many of the units, a million dollar view of the city of Vancouver. Our youth housing in Surrey is also proving to be a model for success, and we are looking for further opportunities to add another house to the program.

Our Pathways to Education program welcomed its first cohort of students this past October with 50 students working with volunteer mentors on academic tutoring and fun activities such as cooking, art and sports. This September we will bring 55 new students into the program bringing the total to 105. We are fortunate to have a strong pool of volunteers and community partners. One highlight of the program this past year was a visit to the UBC campus which encouraged the students to imagine themselves one day pursuing their own education there.

Our employment services continue to be successful. We have forged strong partnerships, and this year we expanded our programs and welcomed new partners. The employment services landscape continues to change, and PCRS is working with government and our partners to ensure that service levels continue to meet the needs of our clients.

This year saw the retirement of two of our most dedicated leaders, Laurie Birdsall and Gordon Crozier. Laurie and Gordon have played an important role in building PCRS to be the strong and successful organization it is today, and we cannot thank them enough for their leadership and commitment. As we wish Laurie and Gordon the best for their next adventures we also welcome a group of new leaders as directors of the agency: Michelle Shaw, Steve Atkinson and David Piltman. Michelle, Steve and David bring tremendous experience and energy to their roles, and I feel extremely confident about their ability to join Ingrid in leading PCRS into the future.

Finally, I would like to acknowledge Selwyn Dodd, our past president, who stepped down from the board this year. We are very grateful for Selwyn's long term contribution to our board and for his willingness to always share his knowledge and expertise.

Best regards,
Laura Jamieson

BOARD DIRECTORS

<i>President</i>	Laura Jamieson
<i>Past President</i>	Selywn Dodd
<i>Vice President</i>	Eva Ho
<i>Vice President</i>	William McMichael
<i>Secretary</i>	Bruce Johnstone
<i>Treasurer</i>	Neil Brown

Board Directors at Large

Joan Bischoff
Bob Daley
Pauline Dan
Sylvia Gelissen
Sharmin Homenuk
Shannon Leisz
Tom Phipps
Jeremy Wright

Staff Representatives to the Board

Braeda Dowden
Brian Gustavson
Heather Evans
Roxanne Hughes
Leslie Martin
Andrea Mears

Executive Director Report

Last year's Annual Report celebrated 30 years of service to many communities of the Lower Mainland. This year, I would like to reflect on some of what contributed to the success of the past 31 years, and recognize our over 500 staff and volunteers, who deliver creative, inclusive services to over 10,000 diverse community members, neighbours and families annually.



Ingrid Kastens

PCRS is in sound financial shape. Our strong balance sheet coupled with solid financial management highlight our ability to ensure the sustainability of PCRS. As we wish Gordon Crozier all the best for a well-earned retirement, we welcome Steve Atkinson and his many ideas as our new Director of Finance.

This past year saw the eight-year journey toward our beautiful new Broadway Youth Resource Centre come to fruition. The centre inspires the quest toward more secure, welcoming, and inspirational work and housing spaces for all our sites. The goal of developing or acquiring social purpose real estate has become a strategy for creating more invigorating work space for staff and those we serve, mitigating against vulnerability in one of the world's most expensive real estate markets, and diversifying our long-term assets.

We continue to be a leader in ceaselessly promoting and expanding greener practices to ensure we leave a better future for the young people we serve. It was with great pride this past year that our Green Courier was presented an Innovative Labour Solution Award from the Surrey Board of Trade for providing employment for people with disabilities.

Our programs and services are thriving with endlessly imaginative and people-centred ideas. The achievements of the past year would not have been possible without our Director of Operations, Laurie Birdsall. After 31 years of leadership within PCRS, we wish Laurie all the best in his retirement and travels, and welcome Michelle Shaw as the Director of Youth and Addictions Services, and David Piltman as Director of Employment Services.

As I review the accomplishments of the past year, I would like to highlight a few notable achievements:

Pathways to Education

After seven years of discussions with Pathways Canada, in September we launched the first Pathways program West of Winnipeg in the Strathcona neighbourhood of East Vancouver. The Pathways model evens the playing field by helping youth in low-income communities graduate from high school and successfully transition into post-secondary education, providing a pathway out of systemic poverty. We are fortunate to have the support of many community partners with a “Collective Impact” approach, as well as funding from key donors including Shaw, Goldcorp, Vancouver Foundation, and the Government of Canada.

Learning to Lead Project

After two years of dialogue with the National Crime Prevention Centre, we were pleased to commence our Learning to Lead (L2L) project in Chilliwack this past winter. L2L is a leadership and resilience approach to assist young people to engage in positive activities, such as outdoor wilderness experiences, with the goal of completing high school, and decreasing the chance of criminal engagement.

Kwayatsut Housing

We opened 30 new LEED Certified Green youth housing units at Kwayatsut in Vancouver. Named by Chief Ian Campbell “Kwayatsut” translates to “seeking one’s power” or “spirit quest” in Coast Salish. We were also proud to launch Canada’s first LGBTQ2S* youth housing units – a group over-represented in youth homelessness. In 2014/15 we increased our Vancouver Youth Housing options by 174%.

Surrey Youth Housing

Our Surrey Youth Housing Program was successful for a second year in securing funds for a much needed outreach worker. The program was also profiled in a community video project, which was released at the Surrey Housing and Homelessness Society awards night, which honoured service providers.

Employment Services

This past year our employment services (40% of the agency) successfully transitioned to a “performance based” (fee for service) model, and did so seamlessly with no impact on those we serve.

Youth Employment

Our Employment and Youth Services saw the expansion of key partnerships with youth-friendly corporations, namely Starbucks and Virgin Mobile, both of whom we sincerely thank. In partnership with Starbucks, we have just celebrated our 500th Barista graduate, a program that helps barriered youth overcome adversity and begin their journey to meaningful employment or further education.

Independent School Status

We were recently successful in obtaining Independent School status in order to bring an education component to the youth of one of our unique Surrey services where this was missing. Who knows what opportunities and dreams this new path will lead to over years to come?

International Accreditation Outcome

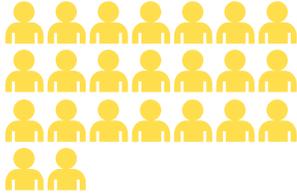
PCRS once again received the highest possible international accreditation outcome – and the surveyors noted: An excellent and well-deserved reputation for the provision of quality services is enjoyed by PCRS. This is reflected in the tributes paid to the organization by the persons served, external stakeholders and the community ... PCRS is an innovative, dynamic, not for profit ... Accreditation Survey 2014.

The Annual report provides an opportunity to say thank you to our Board of Directors for their diverse skills and leadership. I would like to further thank our funders for their support – financial and otherwise. We enjoy many excellent, problem-solving relationships with our funders and donors, for which we are grateful.

It has been both a challenging and great year. We look forward to the opportunities that a new leadership team, and some new board faces and skills will bring for our 2015/16 year.

My deepest gratitude to all of you!
Ingrid Kastens

WHAT WE DO Addictions



23 addictions staff at 9 sites

9,219

people who attended a presentation from staff in the Prevention Program

"It is a pleasure to work with the PCRS ASTRA and CAPS staff. They all go above and beyond for clients, they understand the power of collaboration and they are professional, compassionate and genuine in all that they do."

– Community Partner

ASTRA

The ASTRA Program assists Fraser Valley youth aged 13-24 who would like to change their relationship with alcohol and/or drugs. The goal of the program is to use one-to-one outreach counselling to help youth towards reducing or abstaining from all problematic substance use. Some group counselling services are also available.

CAPS

Chilliwack Addictions and Prevention Services (CAPS) provides effective and coordinated alcohol and drug prevention, intervention, and treatment services for children, youth, families and individuals living in Chilliwack.

DEWY

DEWY assists youth aged 12 to 19 who are working to overcome addiction issues. The goal of the program is to help youth reduce substance use or abstain from substance abuse through individual and group counselling and activities.

HIV/AIDS and Hepatitis C Prevention and Education Program

Operating in Chilliwack, Agassiz, Hope and Boston Bar, this program provides safe distribution and collection of syringes, condoms and assists with sexually transmitted infection testing, information, referrals and support. Services operate from our Health and Housing Centre and a mobile outreach vehicle.

The Prevention Programs

The Prevention Programs strives to facilitate a Surrey and Fraser Valley community prevention planning process involving youth, parents, schools and surrounding communities. The goal is to reduce the likelihood that youth will start using substances and slow the rate at which alcohol and other drug problems develop in the community.

WHAT WE DO Family Support & Counselling

Caregivers Support Program

This program offers two distinct service components: in-home support, consultation, education, and validation; and in-depth assessments and comprehensive behavioural plans for referred children in care.

Family and Youth Information (FYI): Support for FASD and Complex Needs

The FYI Program provides support to Surrey families with youth, aged 12-18 years, affected by Fetal Alcohol Spectrum Disorder (FASD) and other complex needs. The FYI Program Social Worker provides information, support, parenting strategies, service coordination, partnership, and advocacy to enable families to provide enhanced care to their youth.

Immediate Response Program

The Immediate Response Program provides brief intervention counselling for youth and families in Surrey to improve family function. The overall objective is to enable families to live together successfully.

Community Counselling Clinic

In partnership with UBC, City University, Adler School of Professional Psychology, SFU and Trinity Western University, these clinics are located in Vancouver and Surrey and offer free individual and family counselling. Social Work and counselling psychology Master's Level practicum students staff the clinic under the guidance of clinical supervisors.



With a 103% needle exchange rate, the number of used needles our HIV/AIDS and HepC Prevention & Education van received was higher than the number of clean needles we distributed.



8 counselling staff with
8 practicum students

668

people accessed our Family
Support and Counselling Services

Community clinics have the most
practicum students of all of our
programs, they are all Master's Level
Counselling, Psychology and Social
Works students

*"It's been a great opportunity to
meet with Roxanne and her help
and assistance has been and made a
whirlwind of difference for all of us and
I can't imagine working ahead without
her knowledge and expertise."*

– FYI Participant

WHAT WE DO Education Programs



26 education staff at 4 schools

110

students in alternative schools

Pathways to Education

Pathways to Education is a program offering tutoring, mentoring, financial support and one-on-one support to students who attend the program. The program aims to enhance educational success as a pathway out of systematic poverty, and support youth living in the Downtown Eastside and Strathcona Communities of East Vancouver to graduate from high school and move on to college, university and employment opportunities.



Pathways to Education Vancouver Launch
L-R: Jay Mehr, Executive VP and COO, Shaw Communications Inc.; Ingrid Kastens; Peter W., Pathways alumnus; Lauren Hyde, Pathways volunteer; the Honourable Alice Wong, Minister of State for Seniors; Samuel L. Duboc, Chair, Pathways to Education Canada; and Kate Gajdosik, GlobalNews Vancouver Reporter

"Pathways staff are very skilled, dedicated and responsive ... they have been an excellent fit in our community centre".

– Pathways Community Partner

105

projected students to be participating in the Pathways to Education program by September 2015



Ingrid Kastens, Steve Sorrenti and Jocelyn Helland at a LIFT year end celebration

Eagle High

Eagle High is a Vancouver special education and counselling program for high-needs grade 8-10 students in Vancouver who require a greater level of support than regular high schools or other alternate programs provide. The program integrates academics with individual and group counselling, recreation, and cultural activities.

Learning to Integrate New Knowledge and Skills (LINKS)

LINKS is an independent school in Surrey that provides academic programming, recreation, skill development and support services to youth on probation.

Teen Recreational and Educational Enhancement Services (TREES)

TREES is a Surrey inter-agency alternate school for students in grades 8-12. The program combines academics, recreation, culture and support.

West Coast Alternate (WCA)

WCA was the first high school program in the world specifically for young people with Fetal Alcohol Spectrum Disorder (FASD). The program offers a supportive education and behavioural environment for Vancouver youth (grades 8 – 12) with FASD whose needs cannot be met in a regular school program. Students in this program are provided with support to meet their academic and work experience goals.

Learning is First (LIFT)

LIFT is a free, comprehensive after-school tutoring and support program operating in East Vancouver and Surrey. The program's goal is to support young people to succeed in school and beyond, so they can lead healthy, successful lives.

"LIFT is a place where I can do my school work without worries. There are many kind and supportive people I've met throughout my years at LIFT. If there were any problems, I trusted the staff and would chat with them."

– LIFT Participant

WHAT WE DO Employment Programs



81 employment services staff at 11 sites



DeLois Cook and Ingrid Kastens with an "Inclusive Employer Award" from the Surrey Board of Trade

Employment Program of BC (WorkBC)

PCRS is proud to be working with many community partners in the delivery of the Employment Program of BC including being the contract holder for the WorkBC Employment Service Centres in the communities of Vancouver Midtown and Surrey Fleetwood Guildford. The Employment Program of BC is available to all unemployed British Columbians who are seeking employment and are legally eligible to work in British Columbia. The program, delivered in coordination with many community partners, offers a range of services that support job seekers to find and maintain employment and to improve employment readiness. PCRS operates two WorkBC sites: the Vancouver Midtown Employment Service Centre and the Surrey Fleetwood Guildford Employment Service Centre.

FraserWorks Cooperative

PCRS is a part-owner of the FraserWorks Cooperative which operates a WorkBC Employment Services Centre in New Westminster (Contractor) and in Burnaby Edmunds (Sub-contracted). The FraserWorks Cooperative is a shining example of community partnership and PCRS is proud to work alongside AWARE Society, Fraserside Community Services Society, and MOSAIC.

Employment Program of BC (Specialized Service Provider - Youth and/or Multi-barriered)

PCRS works as a sub-contracted service provider for the provision of youth and/or multi-barriered services in the communities of Vancouver (Downtown East Side), Burnaby, Richmond, South Surrey/White Rock, Cloverdale, Whalley, Langley and Chilliwack.

SCOPE

The Surrey Community Outreach Program for Employment provides support to individuals with multiple barriers to employment, with a focus on addressing barriers, working on next steps toward employment, and community connectedness. The program assists individuals Surrey Fleetwood Guildford and Whalley as a specialized service of the Employment Program of BC.

Pacific Self-Employment

PCRS offers a self-employment program in Surrey to unemployed individuals in coordination with EPBC services to assist individuals in developing and launching their own small business.

Job Options

PCRS offers the Job Options program in Surrey. Job Options is an employment and skills training program that can help unemployed British Columbians gain the skills, confidence and experience they need to find employment, or move on to further training.

Baristas Training Program

The Baristas Training Program is the latest iteration of our flagship youth training program which has existed since 2003. This program provides life and employment skills for youth facing many challenges to employment. Starbucks Coffee Canada, funds in part, and provides much needed work experience and training opportunities to participants.



Baristas 500th Graduate celebration

L-R: Lisa Rice-Jones, Starbucks Store Manager; Caroline Ternes, Regional VP of Starbucks Western Canada Operations; Shannon Leisz, Regional Director for Starbucks Vancouver; Kalib Swaby, recent grad in the Baristas Program; Ingrid Kastens; Judy Crooks, Baristas Program Coordinator

3,974

people were case-managed at the Employment Centres and SCOPE program



Baristas Training Graduate group 2014

500

PCRS celebrated our 500th graduate of the Baristas Training Program

WHAT WE DO Housing & Residential Services



49 housing staff at 11 housing sites



The new LEED Certified Kwayatsut Building at Broadway and Fraser, Vancouver.

87

PCRS homes for youth and adults are provided each night

Annis Residence

The Annis Residence is a first in BC (and beyond), where formally homeless adults have access to beautiful safe housing as well as health and addiction services, counselling and employment services under one roof.

Quick Response Program

The Quick Response Program is a three bed residential program in Surrey designed to provide short-term assessment, stabilization and support to youth aged 12 to 18 years who are experiencing mental health challenges.

Vancouver Youth Housing Program

The Vancouver Youth Housing Program, supported by the Broadway Youth Resource Centre, offers a range of housing options for youth ages 16-24. Youth may reside at Thompson Court, The Annex, or one of our scattered sites. We work with residents on developing goals and life skills so that they may be able to maintain housing and live independently.

Surrey Semi-Independent Living Program

This program offers youth shared accommodations in one of three homes. Youth live in a supportive environment while they stabilize and work with a life skills worker to establish and reach their goals.

Ted Kuhn Housing Support Program

The Ted Kuhn Housing Support Program provides service to multi-barriered, hard to house individuals, aged 16 to 64, and assists program participants to connect to their communities, improve their quality of life, and remain housed.

31,755

nights of sleep were provided in 2014

Urban Youth Project

This service provides support to multi-barriered youth ages 16-24 that deal with concurrent disorders and have been chronically homeless. We assist the program participants to become and stay housed, by connecting them to their communities and improving quality of life.

Mental Health Residential Resource

This is a 24/7 residential program designed to provide assistance to a complex needs Surrey youth and his family.

Kwayatsut Youth Housing

Housed within a larger 97 unit building, PCRS/BYRC support 30 units of housing for previously homeless youth. The youth served in this program include those who are LGBTQ2S*, Aboriginal and in the care of the Ministry of Children and Family Development or Vancouver Aboriginal Child & Family Services Society.

Vancouver Housing Support and Assistance

Offering support to youth who are looking for homes in Vancouver or need emergency assistance to stay housed.

Surrey Youth Housing Search

This program offers outreach and one to one support and resources to youth aged 16-19 who are seeking housing in Surrey. Youth can also access furniture, landlord-tenant information and other supports needed for their housing search.

"They went above and beyond to help me, from anxiety to the physically moving".

– Surrey Youth Housing Program Participant



Baldeish Gill, PCRS Youth Transitions Worker, at the "Raising the Roof" fundraiser.

11

housing sites across the Lower Mainland and Fraser Valley



Youth Homelessness panel discussion at BYRC.

WHAT WE DO Youth Services



55 youth services staff



L-R: Jinny Sims, MP for Newton-North Delta; IRAYL Staff members Leanne Nial and Matthew Lusted; Sue Hammell, MLA for Surrey-Green Timbers

7,793

contacts made by IRAYL outreach workers in and around SkyTrain routes

Broadway Youth Resource Centre (BYRC)

Open since 1999, the award winning Broadway Youth Resource Centre (BYRC) is an integrated one-stop centre that, together with many partners, provides a wide range of social, health, education, employment and life skills services to homeless and at-risk youth between the ages of 12-24.

Surrey Youth Resource Centres (SYRC)

The award winning Surrey Youth Resource Centres, one in Guildford and one in Newton, provide a broad range of programming to youth. In partnership with Options Community Services and others, the centres host alternative education, alcohol and drug support, youth justice services and a range of activities and support for youth aged 12-24.

Aboriginal Youth Victim Support

The Aboriginal Youth Victim Support program provides information, emotional support and cultural connection for Aboriginal youth who have been victims of crime and trauma in Vancouver.

Transition to Adulthood

This program is for Vancouver youth exiting foster care. Staff provide outreach counselling, information, groups and support to assist youth in developing the life skills necessary to transition to living independently.

BYRC Youth Advisory and Volunteer Program

This award-winning program provides opportunities to youth aged 13-24 in becoming connected to their community and culture. Through volunteer service youth develop positive self esteem and develop skills and leadership that become stepping stones to future employment and success in life.

Inter-Regional At Risk Youth Link (IRAYL)

The award winning IRAYL program is a unique youth outreach program providing support and resources to youth who gather together on and around the SkyTrain stations in the Lower Mainland.

Moving Ahead Program for Youth (MAP-Y)

In Surrey, MAP-Y offers individualized services to empower newcomer youth who are experiencing multiple barriers to settlement and integration.

Reconnect

The Reconnect Program provides outreach service in Surrey that connects street involved youth, and youth who are at risk of being on the streets, with information and referrals, which helps to support them in making positive and healthy choices.

Stop Exploiting Youth (SEY)

The SEY Program provides support to youth living in Surrey or White Rock to exit a situation or lifestyle in which they are being sexually exploited.

Vietnamese Youth Development Program

The program supports Vietnamese youth and their families to connect to community resources. The goals of this program include recognizing and celebrating positive Vietnamese youth activities and providing assistance for Vietnamese youth in gaining access to social, recreational, counselling support and employment resources in the city.

Community Work Service

This program provides a supportive environment to Surrey youth while they complete their court ordered community work service hours.

Learning to Lead (L2L)

Learning to Lead (L2L) is a leadership and resilience approach to assist at-risk young people to engage in positive activities including outdoor wilderness experiences, with the goal of completing high school.

"Strong programming that encourages youth potential, creativity, and fun. A great resource for other community members and youth!"

– BYRC Community Partner



Opening day for the new BYRC building.

6,295

visits to our Broadway Youth Resources Centre and Surrey Youth Resources Centres



L-R: Robin Chakrabarti, Coast Capital Savings Board Member; Sonya Johnston, Youth and Community Engagement Coordinator with Surrey Youth Resource Centres; and Zenaida Telfair, Member of the Fraser Valley Young Leaders Community Council

TRIBUTE Lori Gordon

In February of 2015, Pacific Community Resources Society lost a member of our family. Lori Gordon worked for the agency for seven years in our Surrey Youth Services. During that time Lori worked as a Youth Counsellor with many of our programs.

Lori developed close relationships with many staff over the years and was well known throughout the community. Within two days of her passing, youth who knew Lori began planning a memorial at Holland Park, a place she had spent many hours working with young people on outreach. Lori was one of the most dedicated and caring youth outreach workers in the City of Surrey.

Lori's passion for her job and PCRS was evident every day by her commitment to the work and the youth she worked so closely with. Her spirit, energy and smile were contagious and she obviously cared deeply about the youth and their lives and vowed never to give up on them. Lori was a go to person for information, resources and knowledge about the youth and community we serve.

From a colleague: "Perhaps my favourite thing about Lori was that she was an 'authentic' person, what you saw was what you got, and what you got was fantastic. It is clear to me that her passing has been felt like the ripples in a pond that expand in huge circles from where a rock was thrown. Her life was cut way too short, obviously, but during her time she made a huge difference in the lives of many youth, as well as with her co-workers, friends and family. I feel honoured that I was able to spend the time I did with her".

Lori will long be remembered for her dedication to her job, love of her co-workers, her fearlessness, her sense of responsibility, her organization and for all the fun loving memories she has left us.



Lori Gordon

FUNDERS

Affiliation of Multicultural Societies
and Service Agencies of BC
Aboriginal Community Career Employment
Services Society
BC Housing
Children's Aid Foundation
City of Vancouver
Coast Capital Savings Foundation
Community Action Initiative
Fraser Health Authority
Goldcorp Inc.
Government of Canada
The Ministry of Children and Family
Development
The Ministry of Social Development
and Social Innovation
The Ministry of Justice
The Ministry of Jobs, Tourism and Skills Training
Pathways to Education Canada
Rogers Youth Fund
Shaw Communications
Starbucks Canada
Streethome Foundation
Surrey Homelessness & Housing Society
Vancity Community Foundation
Vancity Credit Union
Vancouver Board of Education
Vancouver Coastal Health Authority
Vancouver Community Foundation
Virgin Unite

PARTNERS

Aboriginal Community Career
Employment Services Society
Adler School of Professional Psychology
Aunt Leah's Place
AWARE Society
Back in Motion Rehab Inc.
Bard on the Beach
Chilliwack Lake Camp
Chilliwack RCMP
Chilliwack School District
City of Chilliwack
City of Surrey
City University
DIVERSEcity Community Resources Society
Fraser'side Community Services Society
Gastown Vocational Services
The Graduation Strategy
GT Hiring Solutions Inc.
Immigrant Services Society of BC
Kids up Front
La Boussole Centre Communautaire
Francophone
Leave Out Violence BC
MOSAIC
Mount Pleasant Neighbourhood House
Neil Squire Society
Open Door Group
Options Community Services Society
Phoenix Drug and Alcohol Recovery
and Education Society

Progressive Intercultural Community
Services Society
Ray-Cam Co-operative Centre
Sources Community Resource Society
Sto:lo Nation
Strathcona Community Centre
Surrey RCMP
Surrey School District
Surrey Women's Centre
Translink
Urban Native Youth Association
Vancouver Aboriginal Child and
Family Services Society
Vancouver Board of Education
Vancouver Coastal Health Authority
Vancouver Native Housing Society
Vancouver Community College
Western Institute for the Deaf
and Hard of Hearing
Youth 4 Change

SUPPORTERS

Aliki Gladwin & Associates
Avery Foundation
Jason Armstrong
Ruth Annis
BC Lions
Chad Robert Belair
Benevity Community Impact Fund
Betty Averbach Foundation
Big Phat Indian Weddings
Kristine Bodnark
Cyrstine Booth
Laurence Brown
Canadian Mental Health Association
Canadian Tire
Canucks Sports and Entertainment
Chernoff Family Foundation
Chilliwack Real Estate Foundation
Chilliwack Learning Society
Chilliwack Middle School
Valerie Clement
Janet Cochran
Combined Systems

Community Savings Credit
Union
Cott Beverages
Curtis Lumber
Denise Cullen
Dr. John Dang
Delta Burnaby Hotel &
Conference Centre
Door Pro
Douglas College - CYC Faculty
Downtown Surrey Business
Improvement Association
Interact Insurance
Alison Emond
Envision Financial
First West Foundation
Tiffany Fisher
Keren Freed
Golf Town
Murray and Vicky Grant
Sara Gray
Guildford Lions Club

Heritage Fresh Produce
Home Depot - Orange Door
Project
Ingrid Kastens
Laura Jamieson
Letroy Holdings Ltd.
London Drugs
Lush
Marty Kopelow
Mary Laird
Michael Lee
Val and Michael MacDonald
Eileen Main Bradford
Renata McCarty
Karl & Celia Meade
Marie Melanson
Kaitlin Minato
Newton Business
Improvement Association
Vi Nguyen
Organic Grocer
Pacific National Exhibition

Raising the Roof
Real Estate Foundation of BC
Crystal Sanderson
Simon Fraser Student Society
Morgan Stewart
SAP
Victor Suddaby
Telus Corporation
Tim Horton's
Translink
Lyle Truden
United Way Fraser Valley
Vancouver Aboriginal
Friendship Centre
Vancouver Odd Fellows
Lodge No. 90
Westminster Savings
Richard Willier
Robert Wilmot
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Independent Auditor's Report

To the Members of Pacific Community Resources Society

We have audited the accompanying financial statements of Pacific Community Resources Society which comprise the Statement of Financial Position as at March 31, 2015 and the Statements of changes in Operations, Net Assets, and Cash Flows for the year then ended and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of Pacific Community Resources Society as at March 31, 2015 and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.



Other Matter

The statement of financial position as at April 1, 2013 has been derived from the statement of financial position as at March 31, 2013 (not presented herein). The financial statements of Pacific Community Resources Society for the years ended March 31, 2014 and 2013 (prior to the restatement described in Note 11 to the financial statements) were audited by another auditor who expressed an unmodified opinion on those financial statements on June 18, 2014 and June 19, 2013, respectively.

As part of our audit of the financial statements of Pacific Community Resources Society for the year ended March 31, 2015, we also audited the adjustments described in Note 11 that were applied to restate the financial statements for the year ended March 31, 2014 and to derive the statement of financial position as at April 1, 2013.

In our opinion, such adjustments are appropriate and have been properly applied.

Report on Other Legal and Regulatory Requirements

As required by the Society Act of British Columbia, we report that, in our opinion, the accounting principles in Canadian accounting standards for not-for-profit organizations have been applied, on a basis consistent with that of the preceding year.

BDO Canada LLP

Chartered Accountants

Vancouver, British Columbia

June 22, 2015

Pacific Community Resources Society
Statement of Financial Position

March 31, 2015 **2015** **2014**

(Restated
Note 11)

Assets

Current

Cash and restricted cash equivalents (Note 4)	\$ 4,935,097	\$ 2,917,315
Accounts receivable	1,233,206	1,375,492
GST recoverable	41,555	36,726
Prepaid expenses	220,201	165,519

6,430,059 **4,495,052**

Property and equipment (Note 5)

1,853,571 **2,197,277**

\$ 8,283,630 **\$ 6,692,329**

Liabilities and Net Assets

Liabilities

Current

Accounts payable and accrued liabilities (Note 6)	\$ 1,266,737	\$ 770,379
Payroll and deductions payable	818,168	703,102
Deferred revenue (Note 7)	1,511,940	1,161,656
Mortgages payable (Note 8)	1,195,758	1,237,994

4,792,603 **3,873,131**

Net Assets

Investment in property and equipment	657,813	959,283
Internally restricted reserves (Note 9)	1,501,519	851,519
Unrestricted net assets	1,331,695	1,008,396

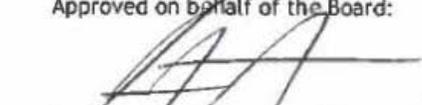
3,491,027 **2,819,198**

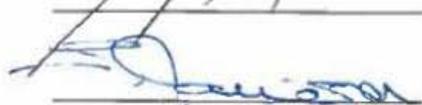
\$ 8,283,630 **\$ 6,692,329**

Contingencies (Note 8)

Commitments (Note 10)

Approved on behalf of the Board:

 Director

 Director

Pacific Community Resources Society Statement of Operations

For the year ended March 31, 2015	2015	2014
		(Restated Note 11)
Revenue		
Government funds		
Ministry of Children and Family Development	\$ 6,194,109	\$ 5,612,947
Ministry of Social Development and Social Innovation	11,043,948	10,256,212
Regional health authorities	2,253,101	2,170,165
Other government contracts and other grants	2,421,693	2,140,689
	21,912,851	20,180,013
Other Revenue		
Interest	41,572	30,510
Private donations	53,151	43,797
Miscellaneous	7,500	7,000
Fees from workshops and services	155,681	134,460
	257,904	215,767
Total Revenue	22,170,755	20,395,780
Expenses (Schedule 1)		
Administrative	2,098,889	1,614,827
Community assistance and employment programs	9,653,246	8,586,990
Youth Centres and Outreach programs	5,156,971	5,175,803
Residential programs	1,402,738	850,107
Health programs	2,159,154	2,058,697
Sundry programs	1,027,928	1,070,226
	21,498,926	19,356,650
Excess of Revenue over Expenses	\$ 671,829	\$ 1,039,130

*The secret of change is to focus all of your energy,
not on fighting the old, but on building the new.*

– Socrates



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