



Pacific Community Resources
Annual Report 2013/2014





30 Years of Service

1984

Nisha Children's Society opens its doors with three founding programs; Eagle High, Chimo House and Park House.

1987

Nisha expands and opens three more programs: Transition to Adulthood, Teen Parent Support and Family Counselling.

1990

Ministry of Children and Families asks Nisha to start offering services to Surrey youth (one bed at Chimo House).

1992

In the Fraser Region, Nisha expands into addictions services with the Astra program.

1997

The agency enters into its first employment services contract; the Surrey Community Outreach Program (SCOPE) starts in Whalley.

2001

Nisha becomes one of the first British Columbian agencies to be accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).

2002

Nisha changes its name and becomes Pacific Community Resources Society.

2004

PCRS expands addictions services into Chilliwack at the invitation of Fraser Health.

2010

PCRS takes over Thompson Court and begins a relationship with BC Housing.

2014

A Contract is signed with Pathways Canada to be the Vancouver service provider and PCRS buys its first property in Surrey, a house for young people.



Who We Are



Pacific Community Resources staff at the 2013 annual All Staff Professional Day.

Our Mission

Our mission is to work in partnership with communities, other agencies and government ministries to ensure access to responsive, effective, accountable, quality services and housing for children, youth, adults and families.

Our Vision

Our vision is one of healthy, civic, and productive people living in socially sustainable, safe, and caring communities.



Board President Report

When we came together a year ago, I reflected on a year of building a strong foundation for the future of PCRS. This year PCRS stood on that strong foundation and took bold steps forward to deliver even more programs and services to meet the needs of our ever-changing communities. This past year has been extraordinary, and I would like to particularly acknowledge and thank the staff of PCRS whose dreams for the agency are matched only by their energy and drive to succeed. There were too many successes to mention them all, but I would like to share a few highlights from the past year.

In October, we celebrated the opening of Annis Residence in Chilliwack and welcomed 22 people into their new apartments. In the subsequent months we have worked closely with these residents to ensure Annis Residence is truly a place that they can call home. Annis Residence represents the culmination of a long collaboration between PCRS, provincial and civic governments and the community. This leadership through collaboration is so much the spirit of PCRS, and we are honoured that this residence bears the name of our founder, Ruth Annis.

For many years we have dreamed of expanding our assets by purchasing a property. On January 1st we welcomed the new year and took possession of our first PCRS-owned property in Surrey. This lovely house provides a roof and support for 5 youth as part of our Surrey Youth Housing program.

Broadway Youth Resource Centre is counting the final months in its temporary location as we prepare for the transition to the brand new space on Broadway and Fraser. The staff and youth at several PCRS programs including BYRC, Baristas and TREES alternate school contributed to an excellent series of articles in the Vancouver Sun highlighting the challenges that youth face when they age out of the foster system. These articles showcased the significant need for youth services in our communities and the importance of the programs we provide.

This spring, PCRS was awarded the contract to bring the Pathways to Education program to Vancouver. This very successful and award-winning program helps youth in low-income communities stay in school and graduate into post-secondary education through a model that

combines academic, social and financial support with one-to-one mentoring. We are very excited to roll out this program in Vancouver when the school year resumes in the autumn.

After two years of changing systems and fee structures, our Employment Services programs are exceeding their targets and showing financial success. We continue to see expansion of the services available, and we continue to grow and strengthen our alliances with our service delivery partners. We have expanded our relationship with Starbucks Canada to provide additional capacity for apprenticeship through our Baristas program.

Whenever I drive along Broadway and see the tower rising above the new BYRC site I am reminded of the remarkable ability of this agency to make a dream a reality. I would like to thank the many volunteers and donors who put their support behind PCRS this year. On behalf of the entire board, I also want to express my deep appreciation for our staff and managers whose passion and commitment makes a difference in the lives of thousands of people in our communities every year.

I am sorry I am not able to join you to celebrate these incredible accomplishments this evening. Congratulations on 30 years of PCRS and thank you for coming to celebrate with us as we embark on another year of building socially sustainable, safe and caring communities.



Best regards,

– Laura Jamieson,
Board President

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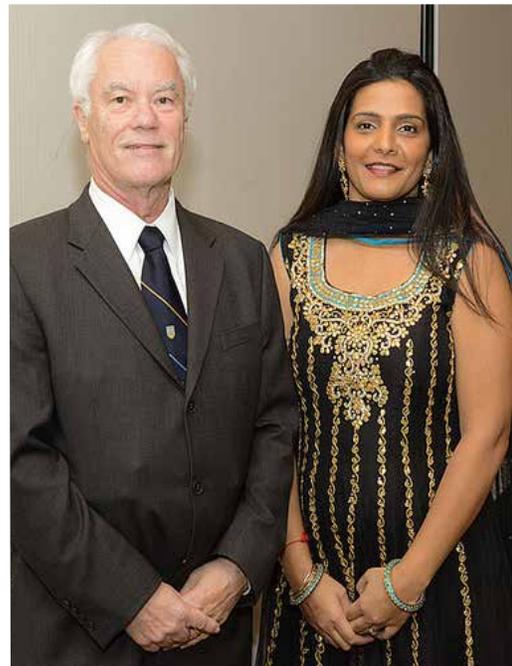
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Bill McMichael, Board Vice-Chair and Kay Sarai, Manager of Employment and Community Services, at a Surrey Board of Trade Dinner where PCRS was nominated for non-profit of the year.



Executive Director Report

30

Great things about PCRS!

For our 30th anniversary, let's reflect on some of our proudest moments, and some of the values and principles that contribute to our success on behalf of the individuals, families and communities we serve.



Graduates of the Baristas Program.

1 In 2013, almost 40,000 people accessed our services from Vancouver/Richmond to Chilliwack/Agassiz and Boston Bar / from urban to rural / from youth to elder/ from marginalized to mainstream.

2 We employ almost 250 diverse staff, work with 175 dedicated volunteers and speak approximately 30 languages. We have many talented, sought after staff who provide education and knowledge locally, provincially, nationally, and internationally (this year, Doha, Qatar).

3 Over 35 international, national, provincial, municipal and local awards for excellence, innovation, leadership, advocacy, partnership, achievement, and best practice have been awarded to us.

4 Over the last 5 years, 91.6% of program participants said they would recommend PCRS' services to a friend. "I had no direction of what to do or where to go, and now that I'm finished the program and know what I'm going to do, it feels great," program participant, 2014.

5 We have a decade-long partnership with Starbucks Canada, being used this year as a model for youth employment services across Canada. This apprenticeship program will help hundreds of Canada's most vulnerable youth get the skills and training they need to lead brighter futures.

6 Our Chilliwack Health and Housing Centre/Annis Residence is a leader in integrated services in BC, breaking down silos. It brings health, mental health, addictions, employment services and housing for hard to house populations under one roof.

7 Our founding principles include a commitment to quality. We were among the first 20 social service agencies in BC to seek international accreditation, demonstrating our commitment to outcomes, seeking feedback, and continually improving services.



In October 2013, the Chilliwack Health and Housing Centre opened. It provides housing for 22 chronically homeless adults, employment services and addictions counselling.

8 Our needle exchange in Chilliwack/Agassiz. Boston Bar has an exchange rate of 108% – the highest rate of return in Fraser Health Region.

9 Commitment to excellence and partnership, as demonstrated in 2012 when our Inter-Regional At Risk Youth Link (IRAYL) Program (street outreach on/around SkyTrain) won the **Premier's Innovation & Excellence Partnership Category Award**.

10 In 2003, in partnership with the VSB, Coastal Health, and the National Crime Prevention Centre, PCRS developed the first high school program globally for youth living with Fetal Alcohol Spectrum Disorder.

11 PCRS has been recognized for our achievement by the Child Welfare League of Canada, a national organization dedicated to promoting the well-being of vulnerable children, youth and their families. In 2011 PCRS won the **CWLC Children's Services Award** for our work on behalf of young people living with Fetal Alcohol Spectrum Disorder.

12 This Fall PCRS will launch the first Pathways to Education program west of Manitoba. Pathways is an international award winning program reducing high school drop-out rates by up to 70%, and increasing the rate at which youth go on to post-secondary by up to 300%.

13 Leaving a better planet for the young people we serve. We have reduced paper consumption by over 50% in each of the last 2 years while continuing to grow. Our recycling and reduction efforts over these two years have saved 440 trees.

14 Our new Broadway Youth Resource Centre and housing complex is LEED (Leadership in Energy & Environmental Design) green certified, recognizing best-in-class building strategies and practices.

15 As of 2014, we have bicycles, helmets, locks and panniers available for staff business use at 8 sites. Many agency leaders (including the E.D.) lead by example, using transit and bicycle when viable.

16 Alongside nominees from every other continent, we were recognized globally for our assistance of vulnerable youth via the **Conference Board of Canada's, Global Best Award for Promoting Health and Wellness**, Baristas Youth Skills Link Program, 2010.



Our new Broadway Youth Resource Centre and housing complex which is scheduled to open in September 2014.



17 This past year, in spite of receiving no additional funds from the majority of funders, PCRS was creatively able to implement a 3% overall compensation increase for our almost 250 staff – no small feat with rising operational costs. This recognizes that quality services are delivered by the quality staff we are able to recruit and retain.

18 PCRS is Living Wage Employer, one strategic solution to BC’s rising poverty rate. At PCRS, a Living Wage is “the floor, not the ceiling”.

19 Community capacity building - as recognized by the Canadian Cancer Society, **Innovative Community Capacity Building Award**, Broadway Youth Resource Centre, Youth Volunteer Program, 2009.



20 “Walking the talk” via family friendly policies and practices for both those we serve, and those who work for us. At PCRS we almost always find a way for the many parents who work for us to be there for their children’s important events and occurrences.

21 Our achievements are built on our founding principles, including taking a more democratic approach as an employer. For 30 years PCRS has successfully incorporated meaningful staff representation on our Board of Directors, providing voice and vote to staff in the leadership, direction and attainments of the agency.

22 We have been recognized for our best practices in Human Resources – **Best of the Best, Human Resources Strategy Award**, Business Development Bank of Canada, 2007.

23 Recognizing the value of arts for the health of communities and youth we serve. **City of Vancouver, Youth Awards**, NuYu (Theatre Program) Broadway Youth Resource Centre/MOSAIC Partnership for Immigrant and Refugee Youth, 2007, and **City of Vancouver’s Youth Program of the Year Award**, for Connecting to Learning Through Art, Broadway Youth Resource Centre, 2008.

24 Thirty years of health and safety – safely utilizing outdoor recreation to teach marginalized young people respect for environment, self and others through shared challenges, and healthy adventure as an alternative to low self-respect activities such as crime and drugs.

25 Thirty years of sound financial management – 30 years of “unqualified” auditor’s reports (clean bills of financial health as verified by an independent auditor).



In 2001, PCRS, (then called “Nisha”) became one of the first BC agencies to be accredited with the Commission on Accreditation of Rehabilitation Facilities (CARF).



26 Advocacy is valued and supported at every level, from “front line” advocacy on behalf of an individual/family, or systemic advocacy on social justice issues – **First Call: BC, Outstanding Advocate for Children and Youth Award, 2003, and McCreary Youth Foundation, Award of Distinction for Advocacy, 2007.**

27 Social innovation – our Green Courier. At no additional expense (using funds we were paying a commercial courier), PCRS developed “a green courier” employing individuals government deemed “unemployable”, and utilizing transit. This transformed the lives of those we employ, as well as reducing our carbon footprint.

28 PCRS is in the final stages of developing an “app” designed to meet WorkSafeBC Working Alone Standards. Before even having launched, we have a waitlist of employers interested in “buying in”.

29 Working to end youth homelessness– **Eva Initiatives Award for Innovation, National Award to Outstanding Organizations Working with Homeless and At-risk Youth**, Broadway Youth Resource Centre, 2006. In 2014 PCRS purchased a house in Surrey for the purpose of better youth housing.

30 “It doesn’t get much better than this,” quote from a senior funder/stakeholder, 2014.

If 22 optimistic young social services professionals were able to launch this journey 30 years ago, just think where our path over the next 30 years will take us!

– Ingrid Kastens, Executive Director



Ingrid at the 30th anniversary celebration, and in 1996.



What We Do

We offer a wide array of services for children, youth, adults and families from Vancouver to Chilliwack. We have youth and employment centres, housing, addiction services, family support and outreach services. In 2013, 5,462 individuals were case managed, our outreach staff had 10,485 contacts, presentations were made to 9,010 people and there were 14,085 visits to our resource centres.



Youth Resource Centres and Outreach

Broadway Youth Resource Centre (BYRC)

Open since 1999, Broadway Youth Resource Centre (BYRC) is an integrated one-stop centre that provides a wide range of social, health, education, employment and life skills services to homeless and at-risk youth between the ages of 12 and 24.

Surrey Youth Resource Centres (SYRC)

The Surrey Youth Resource Centres, one in Guildford and one in Newton, provide a broad range of programming to youth. The centres host Alternative Education programs, alcohol and drug support, youth justice services and Resource Rooms.

Aboriginal Youth Victim Support

The Aboriginal Youth Victim Support program provides information, emotional support and cultural connection for youth who have been victims of crime and trauma in Vancouver.

Transition to Adulthood

This program is for Vancouver youth exiting Ministry of Children and Family Development Care. Staff provide outreach counselling, information, groups and after hours support to assist youth in developing the life skills necessary to transition to living independently.

BYRC Youth Advisory and Volunteer Program

This award-winning program provides opportunities that assist youth aged 13-24 in becoming connected to their community and culture. Through volunteer service youth develop positive self esteem and build positive peer supports.

Phones for Change

Phones for Change provides East Vancouver youth in need with free mobile phones while they complete a year long course in budgeting and financial literacy.



In 2014, IRAYL staff received a commendation from the Chief of the Transit Police, Neil Dubord. This was presented for service above and beyond at an annual Transit Police recognition event.

Inter-Regional At Risk Youth Link (IRAYL)

IRAYL is a unique partnership/youth outreach program providing support and resources to youth who gather together on and around the SkyTrain stations in the Lower Mainland. Youth outreach workers identify and connect with youth to provide support and build relationships.

Moving Ahead Program for Youth (MAP-Y)

In Surrey, MAP-Y offers individualized services to empower immigrant, refugee and newcomer youth who are experiencing multiple barriers to settlement and integration.

Reconnect

The Reconnect Program is first response outreach program in Surrey that connects street involved youth and youth who are at risk of being on the streets with services.

Stop Exploiting Youth (SEY)

The SEY Program provides support to youth living in Surrey or White Rock to exit a situation or lifestyle in which they are being sexually exploited.

Vancouver Housing Support and Assistance

Offering support to youth who are looking for homes in Vancouver.

Surrey Youth Housing Search

This program offers outreach and one to one support and resources to youth aged 16-19 who are seeking housing in Surrey. Youth can also access furniture, landlord-tenant information and other supports needed for their housing search.

Vietnamese Youth Development Program

Supporting Vietnamese youth and their families and bridging youth to community resources. The goals of this program include recognizing and celebrating positive Vietnamese youth activities and providing assistance for Vietnamese youth in gaining access to social, recreational, counseling support and employment resources in the city.

Community Work Service

This program provides a supportive environment and supervision to Surrey youth while they complete their court ordered community work service hours.

Learning Is First (LIFT)

LIFT is a free, comprehensive after-school tutoring and support program operating in East Vancouver and Surrey. Our goal is to support young people to succeed in school and beyond, so they can lead healthy, successful lives.



The LIFT program pairs university student volunteer tutors with elementary and high school students.



Education Services

Eagle High

Eagle High is a Vancouver special education and counselling program for high-needs grade 8-10 students in Vancouver who require a greater level of support than regular high schools or other alternate programs. The program integrates academics with individual and group counselling, recreation, and cultural activities.

Learning to Integrate New Knowledge and Skills (LINKS)

LINKS is a Surrey inter-agency program that provides academic programming, recreation, skill development and support services to youth on probation.

Teen Recreational and Educational Enhancement Services (TREES)

TREES is a Surrey inter-agency alternate school for students in grades 8-12. The program combines academics, recreation and support.

West Coast Alternate

This program offers a supportive educational and behavioural environment for Vancouver youth (grades 8-12) with Fetal Alcohol Spectrum Disorder whose needs cannot be met in a regular school program. Students in this program are provided with support to meet their academic and work experience goals.

Family Support and Counselling

Caregivers Support Program

This program offers two distinct service components: in-home support, consultation, education, and validation; and in-depth assessments and comprehensive behavioural plans for referred children in care.

Family and Youth Information (FYI): Support for FASD and Complex Needs

The FYI Program provides support to Surrey families with youth, aged 12-18 years, affected by Fetal Alcohol Spectrum Disorder (FASD) and other complex needs. The FYI Program Social Worker provides information, support, parenting strategies, service coordination, partnership, and advocacy to enable families to provide enhanced care to their youth.

Immediate Response Program

The Immediate Response Program provides brief intervention counselling for youth and families in Surrey to improve family function. The overall objective is to enable families to live together successfully.

Community Clinics

These are located in Vancouver and Surrey and offer free individual and family counselling. Counselling psychology and social work Master's Level practicum students staff the clinic.



Painting done by a student in the LINKS program

Addiction Services

ASTRA

The ASTRA Program assists Fraser Valley youth aged 13-24 who have demonstrated problems with alcohol and/or drug use. The goal of the program is to use one-to-one outreach counselling to help youth towards reducing or abstaining from all problematic substance use. Some group counselling services are also available.

Chilliwack Addictions and Prevention Services (CAPS)

CAPS provides effective and coordinated alcohol and drug prevention, intervention, and treatment services for children, youth, families and individuals living in Chilliwack.

DEWY

DEWY assists youth aged 12 to 19 who have problems with alcohol and/or drug use. The goal of the program is to help youth reduce substance use or abstain from substance abuse through individual and group counselling and activities.

HIV/AIDS and Hepatitis C Prevention and Education Program

Operating in Chilliwack, Agassiz, Hope and Boston Bar, this program provides safe distribution and collection of syringes, condoms and assists with sexually transmitted infection testing, information, referrals and support. Services operate from our Health and Housing Centre and a mobile outreach vehicle.

Prevention

The Prevention Program strives to facilitate a Surrey and Fraser Valley community prevention planning process involving youth, parents, schools and surrounding communities. The goal is to reduce the likelihood that youth will start using substances and slow the rate at which alcohol and other drug problems develop in the community.

Employment Services

Vancouver Midtown Employment Service Centre

Vancouver Midtown Employment Service Centre is a WorkBC Employment Services Centre in the Vancouver Midtown area. They aim to provide exemplary employment services to Vancouver Midtown and the surrounding community.

Surrey Employment Services Centres (ESCs)

The WorkBC ESCs offer a full range of free job search and career planning programs and resources for unemployed British Columbians. The ESCs provide services including; case management, employment counselling, and workshops. These skills help job seekers find, and keep employment.



Kim Carter, Ombudsperson for British Columbia, (second from right) visits the Mid-Town Vancouver Employment Centre



Job Options

This is a 10-week program designed to provide immigrants and Canadians ages 18 and over with skills to find and sustain employment.

Fraser Works Co-op

This program is a partnership between four different agencies (AWARE, PCRS, Fraserside and MOSAIC) who have combined their expertise and experience to address the needs of unemployed individuals in New Westminster and Burnaby.

Baristas Job Training Program

Baristas provides youth who have barriers to employment a powerful opportunity for extensive life skill enhancement, advanced employability skills and career development. This program works in partnership with Starbucks.



Youth from the Surrey Youth Resource Centre rallying for housing in Surrey.

Housing, Residential and Independent Living Support

Annis Residences

People who are homeless or at-risk will now have access to supportive housing and onsite health services at the new Chilliwack Health and Housing Centre. The two-storey former hotel located at 45921 Hocking Avenue in Chilliwack incorporates a 22-unit supportive housing component managed and operated by PCRS.

Quick Response Program

The Quick Response Program is a three bed residential program designed to provide short-term assessment, stabilization and support to youth ages 12 to 18 years. The site is centrally located in Surrey.

Vancouver Youth Housing Program

The Vancouver Youth Housing Program, operated out of Broadway Youth Resource Centre, offers a range of housing options for youth ages 16-24. Youth may reside at Thompson Court, The Annex, or one of our scattered sites. We work with residents on developing goals and life skills so that they may be able to maintain housing and live independently.

Surrey Semi-Independent Living Home Program

This program offers youth shared accommodations in one of three homes. Youth live in a supportive environment while they stabilize and work with a life skills worker to establish and reach their goals.

Ted Kuhn Housing Support Program

The Ted Kuhn Housing Support Program provides service to multi-barriered, hard to house individuals, aged 16 to 64, and assists program participants to connect to their communities, improve their quality of life, and remain housed.

Urban Youth Project

This project provides service to multi-barriered youth ages 16-24 that deal with concurrent disorders and have been chronically homeless. We assist the program participants with connecting to their communities and improve quality of life.

Thanks to our Donors

Ruth Annis
Betty Averbach Foundation
Marie Aylesworth
Mali Bain
Susan H. Bauman
Kristine Bodnark
Laurence Brown
Chernoff Family Foundation
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Morgan Stewart
Gerhard Storsley
Surrey Women's Centre
Susan and Rick Tanaka
Gerry and Louisa Vachon
Vancouver Police Community Fund
Westcoast Sightseeing
Shirley Wheeler
Richard Willier

And our Funders!





Chartered Accountants
A Partnership of Incorporated Professionals

June 18, 2014

Independent Auditor's Report on the Condensed Financial Statements

To the Members of Pacific Community Resources Society

The accompanying condensed financial statements, which comprise the condensed statement of financial position as at March 31, 2014, the condensed statements of changes in net assets, operations, and cash flows for the year then ended, are derived from the audited financial statements of Pacific Community Resources Society for the year ended March 31, 2014. We expressed an unmodified audit opinion on those financial statements in our report dated June 18, 2014.

The condensed financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the condensed financial statements, therefore, is not a substitute for reading the audited financial statements of Pacific Community Resources Society.

Management's Responsibility for the Condensed Financial Statements

Management is responsible for the preparation of a condensed version of the audited financial statements in accordance with Canadian accounting standards for not-for-profit organizations.

Auditor's Responsibility

Our responsibility is to express an opinion on the condensed financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standards (CAS) 810, "Engagements to Report on Summary Financial Statements".

Opinion

In our opinion, the condensed financial statements derived from the audited financial statements of Pacific Community Resources Society for the year ended March 31, 2014 are a fair summary of those audited financial statements, in accordance with Canadian accounting standards for not-for-profit organizations, on a basis consistent with that of the preceding year.

Cinnamon Jang Willoughby
Chartered Accountants

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HLB Cinnamon Jang Willoughby is a member of  International. A world-wide organization of accounting firms and business advisors.

CONDENSED FINANCIAL STATEMENTS

Financial Position as at 31 March

	2014	2013
Current Assets		
Cash and restricted cash equivalents	\$ 2,917,315	\$ 2,028,624
Accounts receivable	1,975,492	1,539,144
Government remittances recoverable	96,726	209,799
Prepaid expenses	165,519	199,849
	<u>4,495,052</u>	<u>3,917,410</u>
Property and equipment	2,197,277	1,967,867
	<u>\$ 6,692,328</u>	<u>\$ 5,885,277</u>
Current Liabilities		
Accounts payable and accrued liabilities	\$ 857,584	\$ 938,587
Payroll and deductions payable	703,302	659,025
Deferred income	1,135,261	2,129,818
Current liabilities before callable debt	2,695,947	3,121,490
Callable debt	1,983,377	1,048,024
	<u>4,079,324</u>	<u>4,169,454</u>
Long-term deferred income	-	105,355
	<u>4,079,324</u>	<u>4,274,809</u>
Net Assets		
Restricted surplus in property and equipment	745,897	870,297
Restricted surplus for reserves	930,751	407,299
Unrestricted surplus	936,357	932,992
	<u>2,613,005</u>	<u>1,610,468</u>
	<u>\$ 6,692,328</u>	<u>\$ 5,885,277</u>

Statement of Operations for the year ended 31 March

Revenue		
Government funds	\$ 20,090,300	\$ 18,812,391
Private donations and other	104,117	39,296
Interest	30,510	26,495
Fees from workshops	134,460	-
	<u>20,359,387</u>	<u>18,878,002</u>
Expenditures		
Administration	1,835,487	1,447,665
Community Assistance and Employment Program	8,749,354	7,559,856
Youth Centres and Outreach Program	5,175,694	5,089,689
Residential Program	866,351	889,767
Addiction Prevention Program	2,058,700	2,019,278
Sundry Program	1,070,296	1,949,668
	<u>19,755,822</u>	<u>18,355,923</u>
Excess of Revenue over Expenditures	<u>\$ 603,565</u>	<u>\$ 522,079</u>

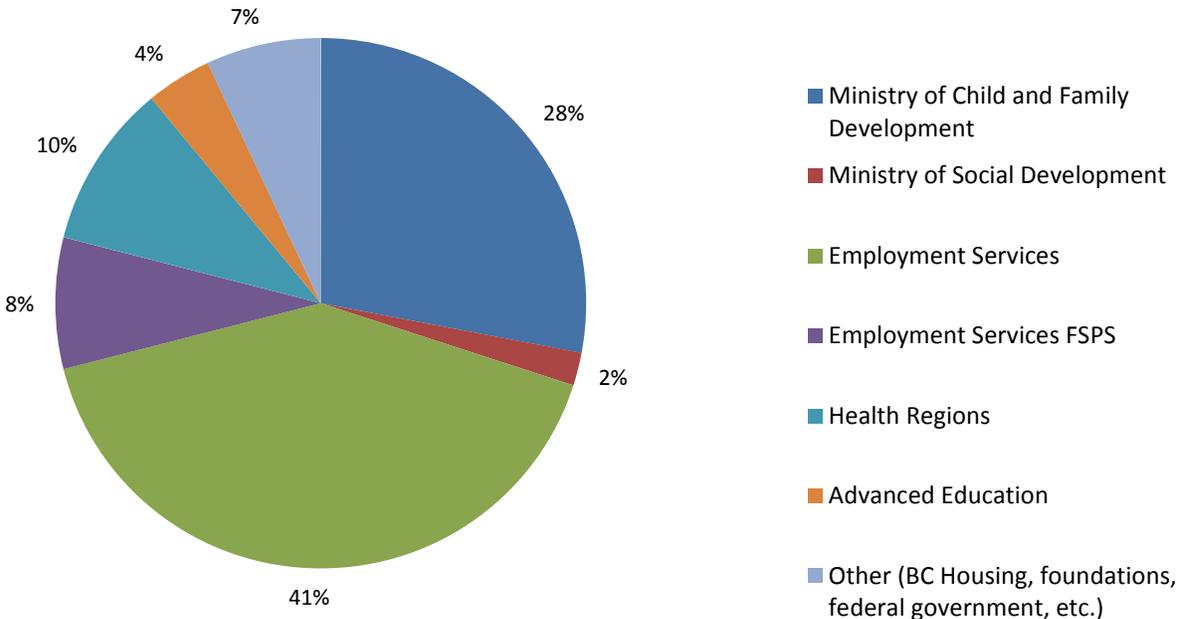
Statement of Changes in Net Assets for the year ended 31 March

Balance, beginning	\$ 1,610,468	\$ 503,061
Changes in restricted surplus for reserves		
Reserve for severance pay contingency	100,000	-
Reserve for computer upgrading and networking	(5,000)	-
Reserve for Thompson Court - B.C. Housing	16,244	-
Reserve for salaries and wages	37,268	37,268
Reserve for capital and real estate	250,000	-
Reserve for ESC computer and capital	125,000	-
Expenditures capitalized	925,326	852,704
Depreciation	(449,666)	(304,644)
Excess of revenue over expenditures	<u>603,365</u>	<u>522,079</u>
Balance, ending	<u>\$ 2,818,098</u>	<u>\$ 1,819,490</u>

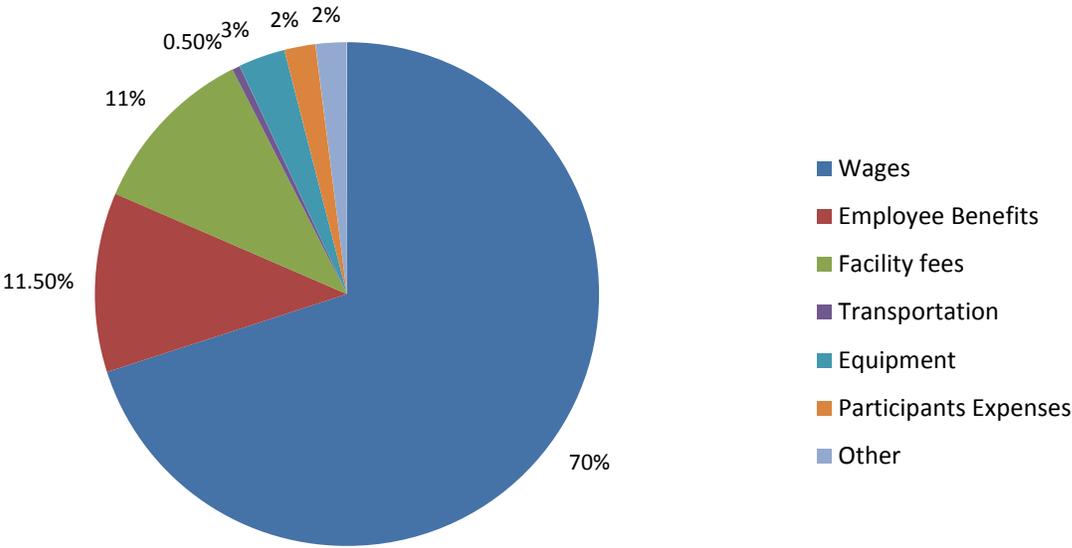
CONDENSED FINANCIAL STATEMENTS

Statement of Cash Flows for the year ended 31 March	2014	2013
Operating Activities		
Excess of Revenue over Expenditures	\$ 603,365	\$ 522,079
Adjustments for non-cash items -		
Depreciation	449,666	304,644
Donation of vehicles	-	(18,061)
Changes in non-cash working capital -		
(Increase) Decrease in accounts receivable	163,652	(640,249)
(Increase) Decrease in government remittances recoverable	173,067	(55,935)
(Increase) Decrease in prepaid expenses	(25,670)	(4,235)
Increase (Decrease) in accounts payable and accrued liabilities	518,997	13,745
Increase (Decrease) in payroll and deductions payable	44,077	342,823
Increase (Decrease) in deferred income	(1,093,912)	1,060,989
Cash flows from operating activities	833,242	1,525,800
Investing Activities		
Investment in property and equipment	(679,076)	(304,644)
Restricted surplus in property and equipment	(124,340)	-
Restricted surplus for reserves	523,512	-
Restricted surplus for salaries and wages	-	37,268
Cash flows (used in) investing activities	(279,904)	(267,376)
Financing Activities		
Advances of callable debt	1,244,776	-
Repayment of principal portion of callable debt	(909,423)	(22,923)
Cash flows from (used in) financing activities	335,353	(22,923)
Net Increase in Cash and Restricted Cash Equivalents	888,691	1,235,501
Cash and Restricted Cash Equivalents, beginning	2,028,624	793,123
Cash and Restricted Cash Equivalents, ending	\$ 2,917,315	\$ 2,028,624

Revenues 2013



Expenses 2013



*The person who says it can't be done
should not interrupt the person doing it.*

Chinese Proverb



**Pacific Community Resources
Society**

Vancouver

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